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## **AMENDMENTS TO THE CLAIMS**

| 1  | 1. (Previously Presented) In an integrated computer telephony system including a call                    |  |  |
|----|--|--|--|
| 2  | routing system, a method for routing a call based on the identity of an originating source of said       |  |  |
| 3  | call, comprising:  |  |  |
| 4  | creating a plurality of distinct routing lists for a telephony subscriber, each of said routing          |  |  |
| 5  | lists being associated with at least one originating source and comprising an ordered list of directory  |  |  |
| 6  | numbers where the subscriber can be reached;   |  |  |
| 7  | wherein creating said plurality of distinct routing lists comprises:                                     |  |  |
| 8  | receiving a first plurality of directory numbers for said subscriber;                                    |  |  |
| 9  | receiving a first order for the directory numbers;   |  |  |
| 10 | creating a first routing list;   |  |  |
| 11 | receiving a first calling number;  |  |  |
| 12 | associating the first calling number with the first routing list;  |  |  |
| 13 | receiving a second plurality of directory numbers for said subscriber;                                   |  |  |
| 14 | receiving a second order for the directory numbers;  |  |  |
| 15 | creating a second routing list;  |  |  |
| 16 | receiving a second calling number;   |  |  |
| 17 | associating the second calling number with the second routing list;                                      |  |  |
| 18 | receiving said call from an originating source;  |  |  |
| 19 | identifying said originating source of said call;  |  |  |
| 20 | selecting a routing list from said plurality of routing lists based on the identity of said              |  |  |
| 21 | originating source, wherein selecting the routing list comprises matching the identity of the            |  |  |
| 22 | originating source with a calling number associated with one of the plurality of distinct routing lists; |  |  |
| 23 | and  |  |  |
| 24 | directing said call sequentially to the directory numbers on said routing list selected.                 |  |  |

| 1 | 2. (Freviously Freschied) The method of claim 1, wherein said selecting a found inst             |  |  |
|---|--|--|--|
| 2 | step further comprises:  |  |  |
| 3 | retrieving a default routing list if the identity of the originating source does not match any o |  |  |
| 4 | the calling numbers associated with the routing lists.   |  |  |
|   |  |  |  |
| 1 | 3. (Previously Presented) The method of claim 1, wherein identifying said originating            |  |  |
| 2 | source of said call further comprises:   |  |  |
| 3 | requesting said originating source to provide an identification code; and                        |  |  |
| 4 | receiving said identification code.  |  |  |
|   |  |  |  |
| 1 | 4. (Previously Presented) The method of claim 1, wherein said integrated computer                |  |  |
| 2 | telephony system provides a calling line identification service and identifying said originating |  |  |
| 3 | source of said call further comprises:   |  |  |
| 4 | receiving a calling line identification for said originating source; and                         |  |  |
| 5 | using the calling line identification to identify the originating source.                        |  |  |

| 1  | 5. (Previously Presented) In a program module responsive to receiving communi-                     |  |  |
|----|--|--|--|
| 2  | cations for a personal number subscriber, a method for routing a communication to said subscriber  |  |  |
| 3  | comprising:  |  |  |
| 4  | creating a plurality of distinct routing lists for a telephony subscriber, each of said routing    |  |  |
| 5  | lists comprising an ordered list of directory numbers where the subscriber may be reached and      |  |  |
| 6  | being associated with at least one originating source;   |  |  |
| 7  | wherein creating said plurality of distinct routing lists comprises:                               |  |  |
| 8  | receiving a first plurality of directory numbers for said subscriber;                              |  |  |
| 9  | receiving a first order for the directory numbers;   |  |  |
| 10 | creating a first routing list;   |  |  |
| 11 | receiving a first calling number;  |  |  |
| 12 | associating the first calling number with the first routing list;                                  |  |  |
| 13 | receiving a second plurality of directory numbers for said subscriber;                             |  |  |
| 14 | receiving a second order for the directory numbers;  |  |  |
| 15 | creating a second routing list;  |  |  |
| 16 | receiving a second calling number;   |  |  |
| 17 | associating the second calling number with the second routing list;                                |  |  |
| 18 | receiving a communication directed to a personal number from an originating party;                 |  |  |
| 19 | identifying said originating party of said communication;  |  |  |
| 20 | selecting a routing list from said plurality of routing lists based on the identify of said        |  |  |
| 21 | originating party, wherein selecting the routing list comprises matching the identify of the       |  |  |
| 22 | originating party with a directory number associated with one of the plurality of distinct routing |  |  |
| 23 | lists; and   |  |  |
| 24 | directing said communication sequentially to the directory numbers on said routing list.           |  |  |
|    |  |  |  |
| 1  | 6. (Previously Presented) The method of claim 5, wherein said selecting a routing list             |  |  |
| 2  | step further comprises:  |  |  |
| 3  | retrieving a default routing list if the identity of the originating party does not match any of   |  |  |
| 4  | the calling numbers associated with the routing lists.   |  |  |

7. (Previously Presented) The method of claim 5, wherein identifying said originating party of said communication further comprises: 2 requesting said originating party to enter an identification code; and 3 receiving an identification code.

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- 8. (Previously Presented) The method of claim 5, wherein said selecting a routing list step further comprises selecting said routing list from a group of routing lists identified for said originating party based on the day of the week said communication is received.
- (Previously Presented) The method of claim 5, wherein said selecting a routing list 9. step further comprises selecting said routing list from a group of routing lists identified for said originating party based on the time of day said communication is received.
- 10. (Previously Presented) The method of claim 5, wherein said selecting a routing list step further comprises selecting said routing list from a group of routing lists identified for said originating party based on the day of the week and the time of the day said communication is received.

| 1  | 11.  | (Previously Presented) A computer system for routing calls for a personal number          |  |  |
|----|--|---|--|--|
| 2  | subscriber based on the calling line identification of an originating party, comprising: |   |  |  |
| 3  | a processing unit;   |   |  |  |
| 4  | a mer  | a memory storage device operative to store a plurality of routing lists for said personal |  |  |
| 5  | number subse   | criber by:  |  |  |
| 6  |  | receiving a first plurality of directory numbers for said subscriber;                     |  |  |
| 7  |  | receiving a first order for the directory numbers;  |  |  |
| 8  |  | creating a first routing list;  |  |  |
| 9  |  | receiving a first calling number;   |  |  |
| 10 |  | associating the first calling number with the first routing list;                         |  |  |
| 11 |  | receiving a second plurality of directory numbers for said subscriber;                    |  |  |
| 12 |  | receiving a second order for the directory numbers;                                       |  |  |
| 13 |  | creating a second routing list;   |  |  |
| 14 |  | receiving a second calling number; and  |  |  |
| 15 |  | associating the second calling number with the second routing list;                       |  |  |
| 16 | a rece   | siving interface device coupled to said processing unit for receiving calls;              |  |  |
| 17 | a tran   | smitting interface device coupled to said processing unit for placing calls;              |  |  |
| 18 | said p   | processing unit being operative to:   |  |  |
| 19 |  | receiving a call on said receiving interface device from an originating party, said call  |  |  |
| 20 | being directed   | d to said personal number subscriber;   |  |  |
| 21 |  | detect a calling line identification for said originating party;                          |  |  |
| 22 |  | retrieve the first routing list associated with the first calling umber from said         |  |  |
| 23 | memory stora   | age device if the calling line identification corresponds to said first calling number;   |  |  |
| 24 |  | retrieve a default routing list from said memory storage device if the calling number     |  |  |
| 25 | is not associa   | ted with one of the routing lists; and  |  |  |
| 26 |  | direct said call sequentially to the directory numbers on said retrieved routing list.    |  |  |

| 1 | 12.             | (Previously Presented) The computer system of claim 11, wherein said processing     |
|---|-----------------|---|
| 2 | unit directs sa | id call sequentially to the directory numbers on said retrieved routing list by:    |
| 3 |                 | (a) selecting a first directory number from said routing list;                      |
| 4 |                 | (b) routing said call to said first directory number;                               |
| 5 |                 | (c) receiving communication disposition information from said first directory       |
| 6 | number; and     |   |
| 7 |                 | (d) if said communication disposition indicates said retrieved routing step failed, |
| 8 | selecting a ne  | xt directory number from said routing list and repeating steps (b)-(d) at said next |
| 9 | directory num   | ber.  |

| 1  | 13. (Previously Presented) A computer-readable medium on which is stored a computer                    |
|----|--|
| 2  | program for selecting a routing list and directing a call based on an identifying criteria, and a data |
| 3  | file containing a plurality of routing lists for a called party, wherein each of said routing lists    |
| 4  | comprises a plurality of directory numbers where the subscriber can be reached, said directory         |
| 5  | numbers being in an order determined by the subscriber, said computer program comprising               |
| 6  | instructions which, when executed by a computer, perform the steps of:                                 |
| 7  | creating a plurality of distinct routing lists for a telephony subscriber, each of said routing        |
| 8  | lists comprising an ordered list of directory numbers where the subscriber can be reached and being    |
| 9  | associated with at least one originating source;   |
| 10 | wherein creating said plurality of distinct routing lists comprises:                                   |
| 11 | receiving a first plurality of directory numbers for said subscriber;                                  |
| 12 | receiving a first order for the directory numbers;   |
| 13 | creating a first routing list;   |
| 14 | receiving a first calling number;  |
| 15 | associating the first calling number with the first routing list;                                      |
| 16 | receiving a second plurality of directory numbers for said subscriber;                                 |
| 17 | receiving a second order for the directory numbers;  |
| 18 | creating a second routing list;  |
| 19 | receiving a second calling number; and   |
| 20 | associating the second calling number with the second routing list;                                    |
| 21 | receiving a communication for said called party;   |
| 22 | obtaining said identifying criteria from said communication;   |
| 23 | retrieving a routing list from said data file based on said identifying criteria; and                  |
| 24 | directing said communication sequentially to the directory numbers listed on said routing              |
| 25 | list.  |

14. (Previously Presented) The computer-readable medium recited in claim 13, wherein said identifying criteria comprises a calling line identification message and said step of obtaining an identifying criteria further comprises receiving said calling line identification message.

| 1 | 15.   | (Previously Presented) The computer-readable medium recited in claim 13, wherein   |  |
|---|---|--|--|
| 2 | said identifying criteria comprises a dual tone multi-frequency code sequence and said step of    |  |  |
| 3 | obtaining an identifying criteria further comprises detecting said dual tone multi-frequency code |  |  |
| 4 | sequences.  |  |  |
|   |   |  |  |
| 1 | 16.   | (Previously Presented) The computer-readable medium recited in claim 13, wherein   |  |
| 2 | said identifyin   | g criteria comprises a dual tone multi-frequency code sequence and said step of    |  |
| 3 | obtaining iden  | ntifying criteria further comprises the steps of:                                  |  |
| 4 |   | providing keypad menu selection options to said called party; and                  |  |
| 5 |   | receiving a dual tone multi-frequency signal corresponding to a keypad menu        |  |
| 6 | selection from  | said called party.   |  |
|   |   |  |  |
| 1 | 17.   | (Previously Presented) The method of claim 1, wherein identifying said originating |  |
| 2 | source of said  | call further comprises:  |  |
| 3 | reques  | ting said originating source to provide a speech sample; and                       |  |
| 4 | receivi   | ing said speech sample.  |  |
| 1 | 18.   | (Previously Presented) the method of claim 5, wherein identifying said originating |  |
| 2 |   | ommunications further comprises:   |  |
| 3 |   | ting said originating party to enter a speech sample; and                          |  |
| 4 | receiving said speech sample.   |  |  |
|   | 200211  | and speech sample.   |  |
| 1 | 19.   | (Cancelled)  |  |
|   |   |  |  |
| 1 | 20.   | (Cancelled)  |  |
|   |   |  |  |
| 1 | 21.   | (Cancelled)  |  |
|   |   |  |  |

| 1 | 22.  | (Previously Presented) The method of claim 1, wherein said selecting a routing list   |  |
|---|--|---|--|
| 2 | step further comprises selecting said routing list based on the day of the week said communication |   |  |
| 3 | is received.   |   |  |
|   |  |   |  |
| 1 | 23.  | (Previously Presented) The method of claim 1, wherein said selecting a routing list   |  |
| 2 | step further co  | omprises selecting said routing list based on the time of day said communication is   |  |
| 3 | received.  |   |  |
|   |  |   |  |
| 1 | 24.  | (Previously Presented) The method of claim 1, wherein said selecting a routing list   |  |
| 2 | step further co  | omprises selecting said routing list based on the day of the week and the time of the |  |
| 3 | day said comm  | nunication is received.   |  |
|   |  |   |  |
| 1 | 25.  | (Previously Presented) The method of claim 1, wherein said selecting a routing list   |  |
| 2 | step further co  | omprises the steps of:  |  |
| 3 |  | detecting an area code associated with said originating source;                       |  |
| 4 |  | retrieving an associated routing list for said originating source based on the area   |  |
| 5 | code; and  |   |  |
| 6 |  | retrieving a default routing list if said associating routing list does not exist.    |  |
|   |  |   |  |
| 1 | 26.  | (Previously Presented) The method of claim 1, wherein said selecting a routing list   |  |
| 2 | step further co  | omprises the steps of:  |  |
| 3 |  | detecting an exchange associated with said originating source;                        |  |
| 4 |  | retrieving an associated routing list for said originating source based on said       |  |
| 5 | exchange; and  |   |  |
| 6 |  | retrieving a default routing list if said associated routing list does not exist.     |  |
|   |  |   |  |
| 1 | 27.  | (Cancelled)   |  |

| 1  | 26. (Treviously Presented) in an integrated computer telephony system including a can               |
|----|---|
| 2  | routing system, a method for routing a call, the method comprising the steps of:                    |
| 3  | maintaining a plurality of routing lists for a telephony subscriber, each of the routing lists      |
| 4  | being associated with at least one originating source and comprising an ordered list of             |
| 5  | directory numbers where the subscriber can be reached;  |
| 6  | receiving a call from an originating source;  |
| 7  | requesting that the originating source provide identifying information;                             |
| 8  | receiving from the originating source identifying information;                                      |
| 9  | selecting a particular routing list from the plurality of routing lists based at least in part upon |
| 0  | the received identifying information; and   |
| .1 | directing the call sequentially to the directory numbers on the particular routing list.            |
|    |   |
| 1  | 29. (Previously Presented) In an integrated computer telephony system including a call              |
| 2  | routing system, a method for routing a call, the method comprising the steps of:                    |
| 3  | maintaining a plurality of routing lists for a telephony subscriber of a private branch             |
| 4  | exchange coupled to a public switched telephone network, each of the routing lists being            |
| 5  | associated with at least one originating source and comprising an ordered list of directory         |
| 6  | numbers where the subscriber can be reached;  |
| 7  | receiving a call from an originating source;  |
| 8  | determining whether the call is external or internal to the private branch exchange;                |
| 9  | selecting a particular routing list from the plurality of routing lists based at least in part upon |
| 0  | the determination of whether the call is external or internal to the private branch                 |
| 1  | exchange; and   |
| 2  | directing the call sequentially to the directory numbers on the particular routing list.            |

| 1  | 30. (Previously Presented) In an integrated computer telephony system including a call                  |  |  |  |
|----|---|--|--|--|
| 2  | routing system, a method for routing a call, the method comprising the steps of:                        |  |  |  |
| 3  | maintaining a plurality of routing lists for a telephony subscriber, each of the routing lists          |  |  |  |
| 4  | being associated with at least one originating source and comprising an ordered list of                 |  |  |  |
| 5  | directory numbers where the subscriber can be reached;  |  |  |  |
| 6  | receiving a call from an originating source;  |  |  |  |
| 7  | determining whether the call requires special processing;   |  |  |  |
| 8  | responsive to determining the call does not require special processing, further including the           |  |  |  |
| 9  | steps of:   |  |  |  |
| 10 | providing the originating source with keypad menu selection options;                                    |  |  |  |
| 11 | receiving from the originating source a dual tone multi-frequency signal                                |  |  |  |
| 12 | corresponding to a keypad menu selection;   |  |  |  |
| 13 | selecting a particular routing list from the plurality of routing lists based at least in               |  |  |  |
| 14 | part upon the received signal; and  |  |  |  |
| 15 | directing the call sequentially to the directory numbers on the particular routing list.                |  |  |  |
| 1  | 31. (New) In an integrated computer telephony system including a call routing system,                   |  |  |  |
| 2  | a method for routing a call based on the identity of an originating source of said call, comprising the |  |  |  |
| 3  | steps of:   |  |  |  |
| 4  | maintaining a plurality of routing lists, each of said routing lists being associated with at           |  |  |  |
| 5  | least one originating source and each routing list comprising a plurality of directory                  |  |  |  |
| 6  | numbers;  |  |  |  |
| 7  | receiving said call from said originating source;   |  |  |  |
| 8  | selecting a routing list associated with said originating source from said plurality of routing         |  |  |  |
| 9  | lists, and  |  |  |  |
| 10 | directing said call to the directory numbers on said routing list.                                      |  |  |  |

| 1  | 32.   | (New) In an integrated computer telephony system including a call routing system,         |  |
|----|---|---|--|
| 2  | a method for routing a call, comprising the steps of:   |   |  |
| 3  | maintaining a plurality of routing lists, each routing list comprising a plurality of directory |   |  |
| 4  |   | numbers;  |  |
| 5  | receiv  | ing the call from an originating source;  |  |
| 6  | receiv  | ing identifying criteria;   |  |
| 7  | using   | the identifying criteria to determine whether a first routing lists exists, wherein the   |  |
| 8  |   | first routing list is associated with the originating source by the identifying criteria; |  |
| 9  | respoi  | nsive to determining the first routing list exists, further including the steps of:       |  |
| 10 |   | (a) retrieving the first routing list;  |  |
| 11 |   | (b) directing the call to one of the directory numbers on the first routing list;         |  |
| 12 |   | (c) determining whether the call was connected;   |  |
| 13 |   | (d) responsive to the call not being connected, determining whether the call has been     |  |
| 14 |   | directed to each directory number on the first routing list;                              |  |
| 15 |   | (e) responsive to determining both that the call has not been connected and that the      |  |
| 16 |   | call has not been directed to each directory number on first routing list,                |  |
| 17 |   | repeating steps (b), (c), and (d);  |  |
| 18 |   | (f) responsive to determining both that the call has not been connected and that the      |  |
| 19 |   | call has been directed to each directory number on first routing list,                    |  |
| 20 |   | retrieving a second routing list, the second routing list being a default                 |  |
| 21 |   | routing list;   |  |
| 22 |   | (h) responsive to determining both that the call has not been connected and that the      |  |
| 23 |   | call has been directed to each directory number on first routing list, directing          |  |
| 24 |   | the call to one of the directory numbers on the default routing list;                     |  |
| 25 |   | (i) responsive to determining both that the call has not been connected and that the      |  |
| 26 |   | call has been directed to each directory number on first routing list,                    |  |
| 27 |   | determining whether the call was connected;   |  |
| 28 |   | (j) responsive to determining both that the call has not been connected and that the      |  |
| 29 |   | call has been directed to each directory number on first routing list and                 |  |
| 30 |   | responsive to the call not being connected, repeating steps (h), and (i);                 |  |

| 31 | responsive to determining the first routing list does not exist, further including the steps of |
|----|---|
| 32 | (k) retrieving the default routing list;  |
| 33 | (l) directing the call to one of the directory numbers on the default routing list;             |
| 34 | (m) determining whether the call was connected; and   |
| 35 | (n) responsive to the call not being connected, repeating steps (1), and (m).                   |